

An Observer-Based Approach to Thermalization

Teruaki Nagasawa

Kanazawa University

June 4, 2026

Reversible Dynamics, Irreversible Thermodynamics

An isolated quantum system evolves according to unitary dynamics, which are time-reversal symmetric.

$$\rho_t = U_t \rho_0 U_t^\dagger \quad \Longrightarrow \quad S_{\text{vN}}(\rho_t) = S_{\text{vN}}(\rho_0).$$

Therefore, the von Neumann entropy is conserved: it cannot increase alone.

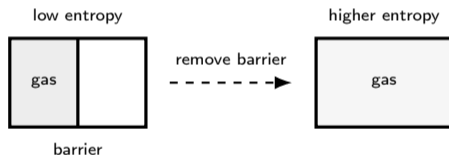
¹Von Neumann, Mathematical Foundations of Quantum Mechanics (1932)

Reversible Dynamics, Irreversible Thermodynamics

An isolated quantum system evolves according to unitary dynamics, which are time-reversal symmetric.

$$\rho_t = U_t \rho_0 U_t^\dagger \quad \implies \quad S_{\text{vN}}(\rho_t) = S_{\text{vN}}(\rho_0).$$

Therefore, the von Neumann entropy is conserved: it cannot increase alone.



However, the second law states that entropy increases.

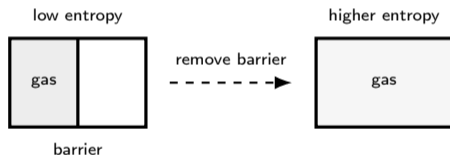
¹Von Neumann, Mathematical Foundations of Quantum Mechanics (1932)

Reversible Dynamics, Irreversible Thermodynamics

An isolated quantum system evolves according to unitary dynamics, which are time-reversal symmetric.

$$\rho_t = U_t \rho_0 U_t^\dagger \quad \Longrightarrow \quad S_{\text{vN}}(\rho_t) = S_{\text{vN}}(\rho_0).$$

Therefore, the von Neumann entropy is conserved: it cannot increase alone.



However, the second law states that entropy increases.

The question of this talk

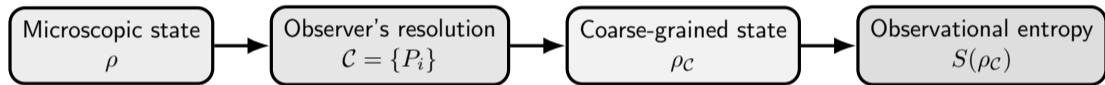
If the microscopic dynamics conserves entropy, *where does the increase come from?*¹

¹Von Neumann, Mathematical Foundations of Quantum Mechanics (1932)

Observer's Description

Overview

A real observer has *finite resolution*, so it cannot read out all of ρ . We describe this resolution as a coarse graining. From it we build the *coarse-grained state* ρ_C and take its von Neumann entropy².



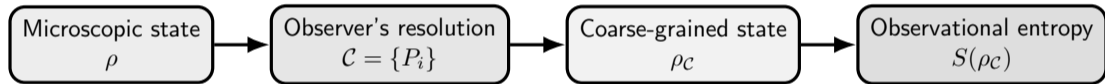
²Von Neumann, Mathematical Foundations of Quantum Mechanics (1932).

³Teruaki Nagasawa et al., Phys. Rev. Research **6**, 043327 (2024); Rep. Prog. Phys. **88**, 117601 (2025).

Observer's Description

Overview

A real observer has *finite resolution*, so it cannot read out all of ρ . We describe this resolution as a coarse graining. From it we build the *coarse-grained state* ρ_C and take its von Neumann entropy².



Main message

Entropy increases because *a finite-resolution observer redescribes the state*. Observational entropy is the von Neumann entropy of ρ_C . Its growth under unitary evolution is the increase the observer sees³.

²Von Neumann, Mathematical Foundations of Quantum Mechanics (1932).

³Teruaki Nagasawa et al., Phys. Rev. Research **6**, 043327 (2024); Rep. Prog. Phys. **88**, 117601 (2025).

Microscopic State and Observer's Information

To make this precise, we start from the microscopic state, a density matrix

$$\rho \geq 0, \quad \text{Tr } \rho = 1.$$

Microscopic State and Observer's Information

To make this precise, we start from the microscopic state, a density matrix

$$\rho \geq 0, \quad \text{Tr } \rho = 1.$$

An observer cannot read out all of ρ

The observer sees only a finite set of macroscopic outcomes i . So our description needs a rule that groups many microscopic states into one outcome.

Microscopic State and Observer's Information

To make this precise, we start from the microscopic state, a density matrix

$$\rho \geq 0, \quad \text{Tr } \rho = 1.$$

An observer cannot read out all of ρ

The observer sees only a finite set of macroscopic outcomes i . So our description needs a rule that groups many microscopic states into one outcome.

Basic idea

We model this finite resolution as an orthogonal decomposition of the Hilbert space.

Projective Decomposition into Macrocells

We write the outcomes the observer can distinguish as

$$\mathcal{C} = \{P_i\}_{i=1}^m.$$

Here

$$P_i P_j = \delta_{ij} P_i, \quad \sum_{i=1}^m P_i = I.$$

Projective Decomposition into Macrocells

We write the outcomes the observer can distinguish as

$$\mathcal{C} = \{P_i\}_{i=1}^m.$$

Here

$$P_i P_j = \delta_{ij} P_i, \quad \sum_{i=1}^m P_i = I.$$

Macrocell

P_i is the subspace of microscopic states the observer reads as outcome i .

Cell volume

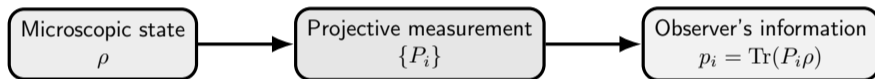
$$V_i := \text{Tr } P_i = \dim(P_i).$$

V_i counts the microscopic states compatible with outcome i .

What the Observer Reads Out from the State

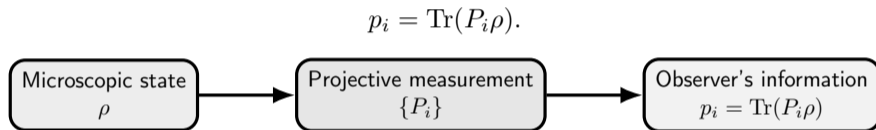
The observer reads out the distribution

$$p_i = \text{Tr}(P_i \rho).$$



What the Observer Reads Out from the State

The observer reads out the distribution



Information lost here

p_i tells us which cell the system is in, but not the state inside it. So the observer's description is coarser than ρ .

Many States Give the Same Observed Outcomes

If two states ρ and σ satisfy

$$\mathrm{Tr}(P_i \rho) = \mathrm{Tr}(P_i \sigma) \quad (i = 1, \dots, m),$$

then the observer $\mathcal{C} = \{P_i\}_{i=1}^m$ cannot tell them the difference.

Many States Give the Same Observed Outcomes

If two states ρ and σ satisfy

$$\mathrm{Tr}(P_i \rho) = \mathrm{Tr}(P_i \sigma) \quad (i = 1, \dots, m),$$

then the observer $\mathcal{C} = \{P_i\}_{i=1}^m$ cannot tell them the difference.

Equivalence class visible to the observer

$$\rho \sim_{\mathcal{C}} \sigma \iff \mathrm{Tr}(P_i \rho) = \mathrm{Tr}(P_i \sigma) \quad \forall i.$$

Many States Give the Same Observed Outcomes

If two states ρ and σ satisfy

$$\mathrm{Tr}(P_i \rho) = \mathrm{Tr}(P_i \sigma) \quad (i = 1, \dots, m),$$

then the observer $\mathcal{C} = \{P_i\}_{i=1}^m$ cannot tell them the difference.

Equivalence class visible to the observer

$$\rho \sim_{\mathcal{C}} \sigma \iff \mathrm{Tr}(P_i \rho) = \mathrm{Tr}(P_i \sigma) \quad \forall i.$$

Important consequence

So the observer should pick one *representative* of this class instead of ρ itself. *Which one?*

Maximum Ignorance

If the observer only knows the system is in cell i , the state inside is unknown. We then assign the maximally mixed state on P_i :

$$\tau_i := \frac{P_i}{V_i}.$$

Maximum Ignorance

If the observer only knows the system is in cell i , the state inside is unknown. We then assign the maximally mixed state on P_i :

$$\tau_i := \frac{P_i}{V_i}.$$

Meaning

τ_i says: we know the outcome is i , but nothing about the state inside the cell.

Definition of the Coarse-Grained (Macroscopic) State

We combine the known probabilities p_i with the maximally mixed states τ_i :

$$\rho_C := \sum_i p_i \tau_i = \sum_i \text{Tr}(P_i \rho) \frac{P_i}{V_i}.$$

Definition of the Coarse-Grained (Macroscopic) State

We combine the known probabilities p_i with the maximally mixed states τ_i :

$$\rho_{\mathcal{C}} := \sum_i p_i \tau_i = \sum_i \text{Tr}(P_i \rho) \frac{P_i}{V_i}.$$

What does this state represent?

- The cell probabilities p_i match those of ρ .
- Information inside each cell is averaged out.
- To observer \mathcal{C} , ρ and $\rho_{\mathcal{C}}$ look the same, i.e., $\rho \sim_{\mathcal{C}} \rho_{\mathcal{C}}$.

Coarse-Graining Map

We can write the coarse graining as a linear map

$$\mathcal{G}_C(\rho) := \sum_i \text{Tr}(P_i \rho) \frac{P_i}{V_i} :$$

$$\rho_C = \mathcal{G}_C(\rho).$$

Coarse-Graining Map

We can write the coarse graining as a linear map

$$\mathcal{G}_C(\rho) := \sum_i \text{Tr}(P_i \rho) \frac{P_i}{V_i} :$$

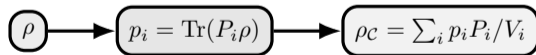
$$\rho_C = \mathcal{G}_C(\rho).$$

Measure

Read off the cell probabilities p_i with P_i .

Prepare

Replace the state inside each cell by P_i/V_i .



The Coarse-Grained State Is the Maximum-Entropy State

This “maximum ignorance” rule is just the maximum-entropy principle. Among all states σ with the same cell probabilities

$$\text{Tr}(P_i\sigma) = p_i \quad \forall i,$$

ρ_C has the largest entropy.

The Coarse-Grained State Is the Maximum-Entropy State

This “maximum ignorance” rule is just the maximum-entropy principle. Among all states σ with the same cell probabilities

$$\text{Tr}(P_i \sigma) = p_i \quad \forall i,$$

ρ_C has the largest entropy.

Maximum entropy

$$\rho_C = \underset{\sigma: \text{Tr}(P_i \sigma) = p_i}{\text{argmax}} S_{\text{vN}}(\sigma).$$

Derivation of Observational Entropy

Now we take the entropy of the coarse-grained state:

$$S(\rho_C) = -\text{Tr} \rho_C \log \rho_C.$$

In cell i , the eigenvalue p_i/V_i appears V_i times. Hence

$$\begin{aligned} S(\rho_C) &= -\sum_i V_i \frac{p_i}{V_i} \log \frac{p_i}{V_i} \\ &= -\sum_i p_i \log \frac{p_i}{V_i}. \end{aligned}$$

Derivation of Observational Entropy

Now we take the entropy of the coarse-grained state:

$$S(\rho_{\mathcal{C}}) = -\text{Tr} \rho_{\mathcal{C}} \log \rho_{\mathcal{C}}.$$

In cell i , the eigenvalue p_i/V_i appears V_i times. Hence

$$\begin{aligned} S(\rho_{\mathcal{C}}) &= -\sum_i V_i \frac{p_i}{V_i} \log \frac{p_i}{V_i} \\ &= -\sum_i p_i \log \frac{p_i}{V_i}. \end{aligned}$$

Observational entropy

$$S_{\text{obs}}(\rho; \mathcal{C}) := S(\rho_{\mathcal{C}}) = -\sum_i p_i \log \frac{p_i}{V_i}.$$

Decomposition into Two Terms

Observational entropy splits into two terms:

$$S_{\text{obs}}(\rho; \mathcal{C}) = - \sum_i p_i \log p_i + \sum_i p_i \log V_i.$$

Decomposition into Two Terms

Observational entropy splits into two terms:

$$S_{\text{obs}}(\rho; \mathcal{C}) = - \sum_i p_i \log p_i + \sum_i p_i \log V_i.$$

Uncertainty of cell selection

$$- \sum_i p_i \log p_i$$

Uncertainty about which cell the system is in.

Internal uncertainty of each cell

$$\sum_i p_i \log V_i$$

How many microscopic states share the same outcome.

Decomposition into Two Terms

Observational entropy splits into two terms:

$$S_{\text{obs}}(\rho; \mathcal{C}) = - \sum_i p_i \log p_i + \sum_i p_i \log V_i.$$

Uncertainty of cell selection

$$- \sum_i p_i \log p_i$$

Uncertainty about which cell the system is in.

Internal uncertainty of each cell

$$\sum_i p_i \log V_i$$

How many microscopic states share the same outcome.

Meaning

The more probability moves into larger cells, the more entropy the observer sees.

Expression in Terms of Relative Entropy

Let the dimension of the full Hilbert space be

$$d = \text{Tr } I = \sum_i V_i,$$

and define the volume-weighted distribution

$$\pi_i := \frac{V_i}{d}.$$

Expression in Terms of Relative Entropy

Let the dimension of the full Hilbert space be

$$d = \text{Tr } I = \sum_i V_i,$$

and define the volume-weighted distribution

$$\pi_i := \frac{V_i}{d}.$$

Then

$$S_{\text{obs}}(\rho; \mathcal{C}) = \log d - D(p||\pi),$$

where

$$D(p||\pi) = \sum_i p_i \log \frac{p_i}{\pi_i}.$$

Expression in Terms of Relative Entropy

Let the dimension of the full Hilbert space be

$$d = \text{Tr } I = \sum_i V_i,$$

and define the volume-weighted distribution

$$\pi_i := \frac{V_i}{d}.$$

Then

$$S_{\text{obs}}(\rho; \mathcal{C}) = \log d - D(p||\pi),$$

where

$$D(p||\pi) = \sum_i p_i \log \frac{p_i}{\pi_i}.$$

Interpretation

Entropy increases as the cell distribution p approaches the volume distribution π .

Relation to Microscopic Entropy

The map \mathcal{G}_C throws away information the observer ignores. So

$$S_{\text{vN}}(\rho) \leq S_{\text{obs}}(\rho; \mathcal{C}) \leq \log d.$$

Relation to Microscopic Entropy

The map \mathcal{G}_C throws away information the observer ignores. So

$$S_{\text{vN}}(\rho) \leq S_{\text{obs}}(\rho; \mathcal{C}) \leq \log d.$$

Left inequality

Coarse graining reduces information, so entropy does not decrease.

Right inequality

The maximum is reached by the fully mixed state on the whole space.

Two Extreme Cases

One formula gives the classical entropies as limiting cases of the observer's resolution.

Finest graining: Gibbs/Shannon

If each cell is one-dimensional, then $V_i = 1$.

In this case

$$S_{\text{obs}} = - \sum_i p_i \log p_i.$$

This is the Shannon (Gibbs) entropy of the outcomes.

Coarsest graining: Boltzmann

If there is only one cell, then $P_1 = I$, $V_1 = d$, and $p_1 = 1$.

In this case

$$S_{\text{obs}} = \log d.$$

The observer distinguishes nothing.

Two Extreme Cases

One formula gives the classical entropies as limiting cases of the observer's resolution.

Finest graining: Gibbs/Shannon

If each cell is one-dimensional, then $V_i = 1$.

In this case

$$S_{\text{obs}} = - \sum_i p_i \log p_i.$$

This is the Shannon (Gibbs) entropy of the outcomes.

Summary

Observational entropy interpolates between Shannon/Gibbs and Boltzmann entropy, depending on the observer's resolution.

Coarsest graining: Boltzmann

If there is only one cell, then $P_1 = I$, $V_1 = d$, and $p_1 = 1$.

In this case

$$S_{\text{obs}} = \log d.$$

The observer distinguishes nothing.

Unitary Evolution and the Coarse-Grained State

The microscopic state evolves unitarily,

$$\rho_t = U_t \rho_0 U_t^\dagger.$$

Hence

$$S_{\text{vN}}(\rho_t) = S_{\text{vN}}(\rho_0).$$

Unitary Evolution and the Coarse-Grained State

The microscopic state evolves unitarily,

$$\rho_t = U_t \rho_0 U_t^\dagger.$$

Hence

$$S_{\text{vN}}(\rho_t) = S_{\text{vN}}(\rho_0).$$

But the state seen by the observer is

$$\rho_C(t) = \mathcal{G}_C(\rho_t) = \sum_i p_i(t) \frac{P_i}{V_i},$$

where

$$p_i(t) = \text{Tr}(P_i \rho_t).$$

Unitary Evolution and the Coarse-Grained State

The microscopic state evolves unitarily,

$$\rho_t = U_t \rho_0 U_t^\dagger.$$

Hence

$$S_{\text{vN}}(\rho_t) = S_{\text{vN}}(\rho_0).$$

But the state seen by the observer is

$$\rho_C(t) = \mathcal{G}_C(\rho_t) = \sum_i p_i(t) \frac{P_i}{V_i},$$

where

$$p_i(t) = \text{Tr}(P_i \rho_t).$$

The key difference

The entropy of ρ_t is conserved, but the entropy of $\rho_C(t)$ can change.

Entropy Increase

Entropy increases when time evolution spreads probability into larger cells.

Entropy Increase

Entropy increases when time evolution spreads probability into larger cells.

Formula

$$S_{\text{obs}}(t) = S(\rho_C(t)) = - \sum_i p_i(t) \log \frac{p_i(t)}{V_i}.$$

Entropy Increase

Entropy increases when time evolution spreads probability into larger cells.

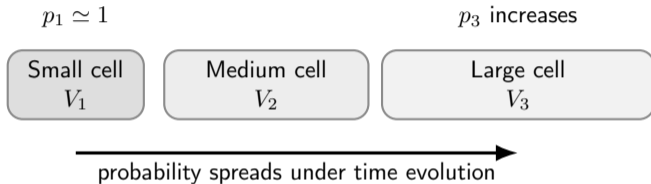
Formula

$$S_{\text{obs}}(t) = S(\rho_C(t)) = - \sum_i p_i(t) \log \frac{p_i(t)}{V_i}.$$

Irreversibility does not come from breaking unitarity. It appears when the observer redescribes the state by coarse graining.

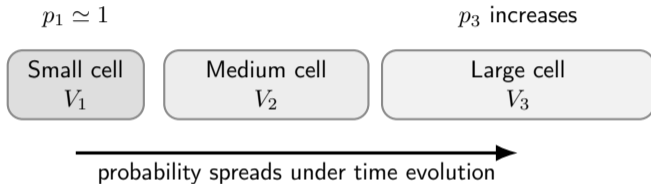
From Smaller Cells to Larger Cells

A low-entropy state has its probability concentrated in a few small cells.



From Smaller Cells to Larger Cells

A low-entropy state has its probability concentrated in a few small cells.



Condition favoring increase

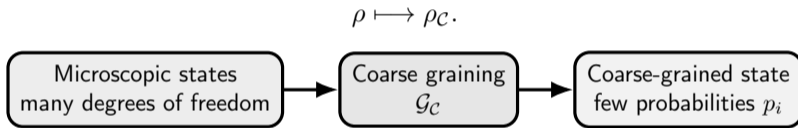
If the probabilities $p_i(t)$ spread into cells with larger V_i , then

$$\sum_i p_i(t) \log V_i$$

tends to increase.

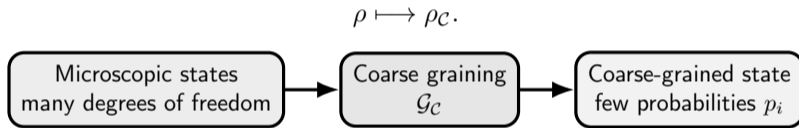
What Looks Irreversible?

Microscopically, U_t is reversible and loses no information. But coarse graining maps many microscopic states to the same ρ_C :



What Looks Irreversible?

Microscopically, U_t is reversible and loses no information. But coarse graining maps many microscopic states to the same ρ_C :



Irreversibility

Irreversibility comes not from the dynamics, but from the observer's description, which lumps many microscopic states together.

Key Points

- 1 The observer is described by a projective measurement $\mathcal{C} = \{P_i\}_i$.

Key Points

- ❶ The observer is described by a projective measurement $\mathcal{C} = \{P_i\}_i$.
- ❷ The observer knows only $p_i = \text{Tr}(P_i\rho)$.

Key Points

- ➊ The observer is described by a projective measurement $\mathcal{C} = \{P_i\}_i$.
- ➋ The observer knows only $p_i = \text{Tr}(P_i\rho)$.
- ➌ Inside each cell, the state is replaced by the maximally mixed state P_i/V_i .

Key Points

- 1 The observer is described by a projective measurement $\mathcal{C} = \{P_i\}_i$.
- 2 The observer knows only $p_i = \text{Tr}(P_i\rho)$.
- 3 Inside each cell, the state is replaced by the maximally mixed state P_i/V_i .
- 4 The coarse-grained state is

$$\rho_{\mathcal{C}} = \sum_i p_i \frac{P_i}{V_i} .$$

Key Points

- 1 The observer is described by a projective measurement $\mathcal{C} = \{P_i\}_i$.
- 2 The observer knows only $p_i = \text{Tr}(P_i\rho)$.
- 3 Inside each cell, the state is replaced by the maximally mixed state P_i/V_i .
- 4 The coarse-grained state is

$$\rho_{\mathcal{C}} = \sum_i p_i \frac{P_i}{V_i} .$$

- 5 Observational entropy is

$$S_{\text{obs}}(\rho; \mathcal{C}) = S(\rho_{\mathcal{C}}) = - \sum_i p_i \log \frac{p_i}{V_i} .$$

Entropy Increase: Summary

Microscopic description

$$\rho_t = U_t \rho_0 U_t^\dagger, \quad S(\rho_t) = S(\rho_0).$$

Entropy Increase: Summary

Microscopic description

$$\rho_t = U_t \rho_0 U_t^\dagger, \quad S(\rho_t) = S(\rho_0).$$

Coarse-grained description

$$\rho_C(t) = \mathcal{G}_C(\rho_t), \quad S(\rho_C(t)) \text{ can increase.}$$

Entropy Increase: Summary

Microscopic description

$$\rho_t = U_t \rho_0 U_t^\dagger, \quad S(\rho_t) = S(\rho_0).$$

Coarse-grained description

$$\rho_C(t) = \mathcal{G}_C(\rho_t), \quad S(\rho_C(t)) \text{ can increase.}$$

Physical interpretation

Entropy increases as the observer's distribution $p_i(t)$ approaches the equilibrium one, proportional to cell volume,

$$\pi_i = V_i/d.$$

Observer-Dependence in Gravity

The same principle applies in (quantum) gravity: entropy is defined in relation to an observer.

⁴De Vuyst et al., arXiv:2405.00114; de la Hamette, arXiv:2603.23598.

Observer-Dependence in Gravity

The same principle applies in (quantum) gravity: entropy is defined in relation to an observer.

This talk

- Observer = a coarse graining $\mathcal{C} = \{P_i\}$ (a measurement)
- Well-defined entropy $S(\rho_{\mathcal{C}})$
- Depends on the resolution

Gravity

- Observer = a quantum reference frame (a clock, i.e., quantum measurement)
- Including it turns a Type III algebra into Type II, giving a density matrix and a finite entropy

⁴De Vuyst et al., arXiv:2405.00114; de la Hamette, arXiv:2603.23598.

Observer-Dependence in Gravity

The same principle applies in (quantum) gravity: entropy is defined in relation to an observer.

This talk

- Observer = a coarse graining $\mathcal{C} = \{P_i\}$ (a measurement)
- Well-defined entropy $S(\rho_{\mathcal{C}})$
- Depends on the resolution

Gravity

- Observer = a quantum reference frame (a clock, i.e., quantum measurement)
- Including it turns a Type III algebra into Type II, giving a density matrix and a finite entropy

Different observers see different entropies. Fixing the observer makes entropy well-defined (whether the observer is a coarse graining or a quantum reference frame).⁴

⁴De Vuyst et al., arXiv:2405.00114; de la Hamette, arXiv:2603.23598.

Take-Home Message

Observational (von Neumann macroscopic) entropy is naturally derived as **the von Neumann entropy of the coarse-grained state**⁵.

⁵Von Neumann, Mathematical Foundations of Quantum Mechanics (1932) and Teruaki Nagasawa et al., Phys. Rev. Research **6**, 043327 (2024), Rep. Prog. Phys. **88** 117601 (2025)

Take-Home Message

Observational (von Neumann macroscopic) entropy is naturally derived as **the von Neumann entropy of the coarse-grained state**⁵.

Formulas

$$\rho \xrightarrow{\mathcal{G}_c} \rho_{\mathcal{C}} = \sum_i \text{Tr}(P_i \rho) \frac{P_i}{V_i}$$

$$S_{\text{obs}}(\rho; \mathcal{C}) = S(\rho_{\mathcal{C}}) = - \sum_i p_i \log \frac{p_i}{V_i} = - \sum_i p_i \log p_i + \sum_i p_i \log V_i.$$

⁵Von Neumann, *Mathematical Foundations of Quantum Mechanics* (1932) and Teruaki Nagasawa et al., *Phys. Rev. Research* **6**, 043327 (2024), *Rep. Prog. Phys.* **88** 117601 (2025)